



August 24th, 2018

Dear Customer,

On behalf of Eastlink, we would like to thank you for being a customer. We regret to inform you that as of October 1st we will no longer be providing television services in your community.

Your billing will end in September, 2018. Although your television services may continue to work after October 1st, as we work to disconnect the service in your community, you will not be billed for any service past your September statement. Please note that if you have paid for services beyond the closure date, we will ensure you receive a refund.

We apologize for any inconvenience this causes and wanted to ensure that you were notified in advance, so that you can make alternate arrangements for your entertainment needs. If you have questions, please contact us at 1-888-345-1111.

Sincerely,

A handwritten signature in blue ink that reads "Krystina Colicchio".

Krystina Colicchio
Sales and Marketing Manager, Eastlink

